

FROM THE DESK OF

**JADY WEST** | Vice President, Hospitality  
Hospitality Network



**WE ARE LIVING IN UNPRECEDENTED TIMES.** The COVID-19 pandemic has devastated the hospitality and travel industry. We at HN are committed to supporting our clients, employees and industry as we work our way through the many challenges ahead.

While many hotels and public venues have temporarily closed or are offering their venues as testing centers, first responder lodging or temporary hospitals, rest assured that the HN team is available to engage with you as needed to ensure we support you through this crisis.

**OUR ENTIRE TEAM IS FULLY OPERATIONAL TO ENSURE YOU RECEIVE THE SAME VALUED EXPERIENCE YOU'VE COME TO EXPECT FROM HN.** Doing our part to help prevent the spread of COVID-19, our employees and contractors are currently working from home through May 31st, while we continue to support your technology services.

**WE'RE ALL IN THIS TOGETHER.**

Sincerely,

A handwritten signature in black ink that reads "Jady West".

**Jady West**

Vice President, Hospitality  
Hospitality Network

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